

## Survey: Your work environment

Visual image according to the survey name

Answer questions about your work environment and the impact Covid have had on your work situation to help you improve it.

- Your answers will be treated anonymously
- Approx. 10 min to complete
- We will add 10€ to your next Tip Payout
- 13 co-workers already took the survey

### Start

(Notes in grey: Type of answer / select options / mandatory or not)

#### What do you like about your workplace?

Checkbox / all that apply / mandatory

- A. My employer appreciates my work
- B. The relationship with my colleagues
- C. Be able to interact with customers
- D. The product / service offered to our customers
- E. My task and responsibilities
- F. My salary
- G. None of the above

#### What motivates you the most to be good at work?

Check box / select max two / mandatory

- A. Achieving goals
- B. Receiving my salary
- C. Earning tips
- D. Getting promoted
- E. Being recognized by my colleagues and managers
- F. Other (short answer)

*Additional questions when user answer (E)*

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**How often does the employer recognize your good work?**

Radio buttons / select only one / mandatory

- A. Very Frequently
- B. Frequently
- C. Occasionally
- D. Rarely
- E. Very Rarely
- F. Never

*Additional questions when user answer (A to E)*

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**How does the employer recognize your good work?**

Open question / short answer / mandatory

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**How often do you recognize others when they do good work?**

Radio Buttons / select only one / mandatory

- A. Very Frequently
- B. Frequently
- C. Occasionally
- D. Rarely
- E. Very Rarely
- F. Never

*Additional questions when user answer (A to E)*

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**How do you recognize your colleagues when they do good work?**

Open question / short answer / mandatory

}

}

**What could your employer do to increase your job motivation?**

Checkbox / all that apply / mandatory

- A. Offer bonus based on good performance
- B. Being flexible when scheduling my shifts
- C. Helping me feel less stressed and overwhelmed
- D. Provide better resources and tools to do my job
- E. Provide feedback on my current performance
- F. Other (short answer)

**How happy are you with your employer overall?**

Radio Buttons / select one option / mandatory

- A. Extremely happy
- B. Very happy
- C. Somewhat happy
- D. Not so happy
- E. Not at all happy

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*Additional questions when user answer (D and E)*

**Can you tell us more about why you are not so happy with your employer?**

Open question / short answer / not mandatory

}

**When you identify an issue, how comfortable do you feel discussing it with your employer?**

Radio Buttons / select one option / mandatory

- A. Extremely comfortable
- B. Very comfortable
- C. Somewhat comfortable
- D. Not so comfortable

E. Not at all comfortable

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*Additional questions when user answer (D and E)*

**Can you tell us more about why you feel not so comfortable when discussing an issue with your employer?**

Open question / short answer / not mandatory

}

**How responsive is your employer to the feedback you provide?**

Radio Buttons / select one option / mandatory

- A. Extremely responsive
- B. Very responsive
- C. Somewhat responsive
- D. Not so responsive
- E. Not at all responsive

**What things can make your workplace a better one?**

Open question / long answer / not mandatory

*Design the transition card (component) to begin with Covid questions*

**How has Covid affected your work situation?**

Radio Buttons / select one option / mandatory

- A. Covid didn't affect my work situation
- B. I am in Kurzarbeit
- C. I lost my job but manage to get a new one
- D. My contract is ending soon
- E. I am not sure about my current situation
- F. Other (short answer)

**How comfortable do you feel when discussing your work situation with the employer?**

Radio Buttons / select one option / mandatory

- A. Extremely comfortable
- B. Very comfortable
- C. Somewhat comfortable
- D. Not so comfortable
- E. Not at all comfortable

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*Additional questions when user answer (D and E)*

**Can you tell us more about why you feel not so comfortable when discussing your work situation with your employer?**

Open question / short answer / not mandatory

}

**What is the thing that has affected your employer the most?**

Radio Buttons / select one option / mandatory

- A. Social distancing measures
- B. Less social and outdoor activities
- C. Integrate the use of digital platforms to the daily work
- D. Other (short answer)

**What strategies has your employer implemented to cope up with the COVID situation?**

Checkbox / all that apply / mandatory

- A. The employer receives support from a public or private organization
- B. The employer is cooperating with other businesses
- C. The employer increased takeout and delivery options for customers
- D. The employer did not implement any strategy
- E. I am not aware of the strategies
- F. Other (short answer)

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*Additional questions when user answer (C)*

**Which type of service are you using to deliver food?**

Radio Buttons / select one option / mandatory

- A. Self-delivery
- B. Deliver with a third-party
- C. Other (short answer)

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*Additional questions when user answer (A)*

**Has the delivery food option increased the number of tips you receive?**

Radio Buttons / select one option / mandatory

- A. To a Great Extent
- B. Somewhat
- C. Very Little
- D. Not at All

**Are the tips collected from delivery being shared by your team?**

Radio Buttons / select one option / mandatory

- A. Always
- B. Very Often
- C. Sometimes
- D. Rarely
- E. Never

}

}

**How do you think your skills can support your employer in this situation?**

Checkbox / all that apply / mandatory

- A. I can do more tasks than the ones I did before

- B. I can support with the business operations
- C. I can support with the digital transformation
- D. Other (short answer)

**Do you have ideas to help your employer in this situation?**

Open question / long answer / not mandatory